M.A.C. SOLUTIONS

PROCESSVUE

How to backup Configuration Files

Abstract

Taking backups of the ProcessVue configuration files.

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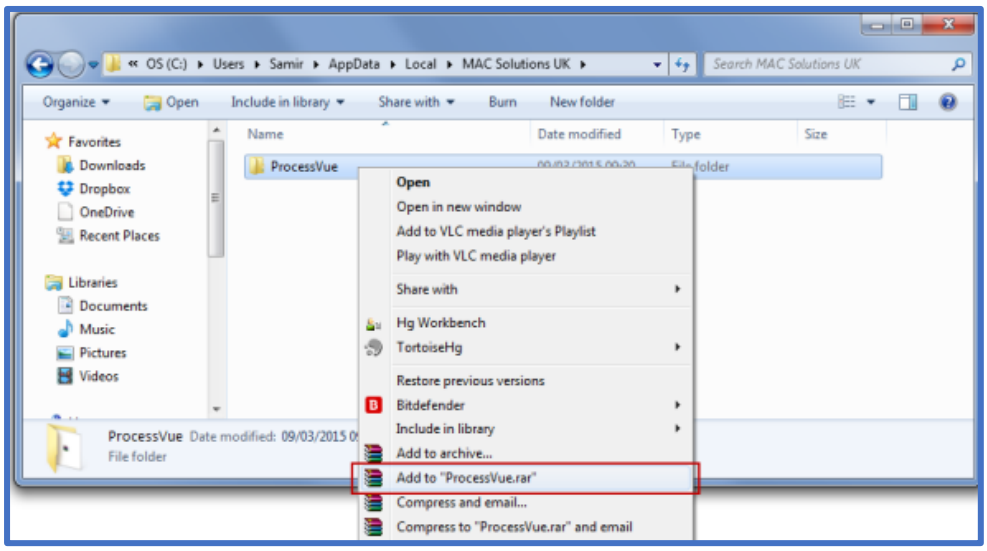
1. Taking the Configuration file backup

Taking backups of your ProcessVue Configuration folders/files is essential when performing Software Upgrades in case there is a reason to revert back. Also, when the Support team is investigating a raised issue, having a backup of the configurations allows the Support Engineer to look at your configurations to identify any problems.

The folder containing all of the configurations can be found in the following location:

C:\Users\[ProcessVueUSER]\AppData\Local\MAC Solutions UK

The folder containing all configurations for the Data Collector, Data Archiver and Analyser is called ProcessVue. To zip the folder, right click on it and select 'Add to "ProcessVue.rar" '.



Once you have completed the process, please email/FTP the zipped file to the Support team.

NOTE: All of the machines issued by MAC Solutions will have WinRAR installed; however, other zipping tools are available.