M.A.C. SOLUTIONS

PROCESSVUE

FAQ – New Collector

Abstract

I've added a new Collector to the Archiver but when I try to assign the port mappings to tell the Archiver where it can find the new Collector the configuration is empty?

Table of Contents

No table of contents entries found.

1. I've added a new Collector to the Archiver but when I try to assign the port mappings to tell the Archiver where it can find the new Collector the configuration is empty?

When you add a new Collector to the Archiver. The Archiver has to create new tables in the SQL database to store the data sent from the new Collector. It can take a couple of minutes for the Archiver to finish building these tables in the SQL Database. Until the tables are built the Archiver will not see the collector as a valid collector.

Once the tables have been created the configuration will appear in the Collector Communications.