M.A.C. SOLUTIONS

PROCESSVUE

I cannot access the FTP

Abstract

What to do if you cannot login to the FTP Server to download the latest version.

This issue usually occurs when using FileZilla as your FTP Client, FileZilla uses a security setting as default that needs to be turned off before connecting to our FTP server.

From the Site Manager settings (File\Site Manager) configure the FTP details as per the following:

HOST: 81.133.106.70
PROTOCOL: FTP-File Transfer Protocol
ENCRYPTION: Only use plain FTP (insecure)
USER: - Login Name
PASSWORD: - Password

*Login Name = your username provided by MAC Solutions
*Password: = your password provided by MAC Solutions

Clicking connect will log you onto the FTP Server.

For any further information, please contact the ProcessVue Support team.